

Just a note from Rick @ Rick's Ag Parts, llc

We are pleased to announce that our mom & pop small business has continued to grow with our on-line customers expanding all across the beautiful U.S.A and Canada. We have been so blessed to have your support, trust, and business over these past 20+ years at Rick's Ag Parts, llc. I have come to know so many of you through the years, you are just like family. We feel it is so important for the small business owners to be able to keep going, especially in these times of so many businesses closing and/or being bought out by mega stores. I hear several times per week from my customers how much they appreciate being able to call and have a "real person" on the other end of the phone to ask questions to and place an order for the particular parts they need to get out into their fields again.

So, as our business continues to grow, we decided it is now time to do some business restructuring. You will notice on www.RicksAgParts.com that we have added a link of another on-line store, Country View Ag Parts, llc, out of Ohio also. The owners are Jenn and Ross Schultz. They own a small hobby farm where they raise goats, chickens, and do hay. Jenn is a graduate of The Wayne County Schools Career Center's AG Mechanics Program, nearby in Smithville, Ohio. Jenn has had a dream and goal for many years to own and operate an agricultural parts business with her husband Ross.

In 2004, Jenn began working at a farm equipment dealership. During her time there, Jenn worked at the parts counter, was the warranty administrator, the training administrator, and most recently the service parts specialist. Jenn enjoys the challenge of finding parts for customers, especially for Massey Ferguson, Krone, Ford/New Holland, and Kinze brands, which she is most familiar with.

Jenn also has a passion to help the youth in 4-H, and is very active in our Wayne County Jr. Fair. Jenn has been a 4-H advisor for the past several years helping children with their 4-H projects. It is very rewarding for her to watch these young people learn some great skills to use well into their adult years.

We look forward to all of you receiving the same excellent customer service that you have been accustomed to over the many years with us! We feel confident by us working together with Jenn and Ross, we can help you even more to take care of your parts needs in the future!

Thank you in advance for your continued business, as we strive to give you the one-on-one best of customer service!

Sincerely,

Rick Stair, Rick's Ag Parts, llc